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SERIAL NUMBER 10/507,102	FILING OR 371(c) DATE 04/11/2005 RULE	C	CLASS 379	GROUP ART U 2642		T UNIT	ATTORNEY DOCKET NO. KUNKEL1	
•	el, Worms, GERMANY; 	:*						
This application is a 371 of PCT/DE03/00802 03/12/2003 ** FOREIGN APPLICATIONS ************************************								
GERMANY 102 10 791.2 03/12/2002								
Foreign Priority claimed			STATE OR COUNTRY GERMANY	SHEETS DRAWING 3		TOTAL CLAIMS 5		INDEPENDENT CLAIMS 1
ADDRESS 1444								
TITLE Method for operating a call-centre								
RECEIVED No	CEIVED No to charge/credit DEPOSIT ACCOUNT				All Fees 1.16 Fees (Filing) 1.17 Fees (Processing Ext. of time) 1.18 Fees (Issue) Other Credit			